

Courtesy Officer App

Product of Apartment Apps



Apartment Apps, Inc.

UX & UI Design

#mobile #UX #prototyping #inVision #app_design
#UI_design #iPhone_app_design



Day & Night Mode

*We know that Courtesy Officers
mainly work at night.*

*Focus on your work right &
forget about uncomfortable*

*Courtesy Officer app will be
available in Day & Night Modes*



www.deepinspire.com

Call us +38 (067) 672 5711

Empowering Courtesy Officers



Check-Ins

Daily check-ins of community buildings by quick & simple scanning of QR codes



Incidents

Quickly check residents' reports & solve the situation whether it is about parking or noise



Maintenance

Broken window? Door? Backyard lightning? Keep the Office informed. Quickly & easily.



Through away PAPER daily activity reports!

One Report. Daily.

Automatically generated.





How we helped: UX & UI design

- Analysis & audit of the existing app;
- Worked out on the information architecture (AI);
- Defined solutions for UX challenges;
- Discussed potential ideas for app features;
- Developed clickable wireframes;
- Designed the mobile app UIs & created prototype.



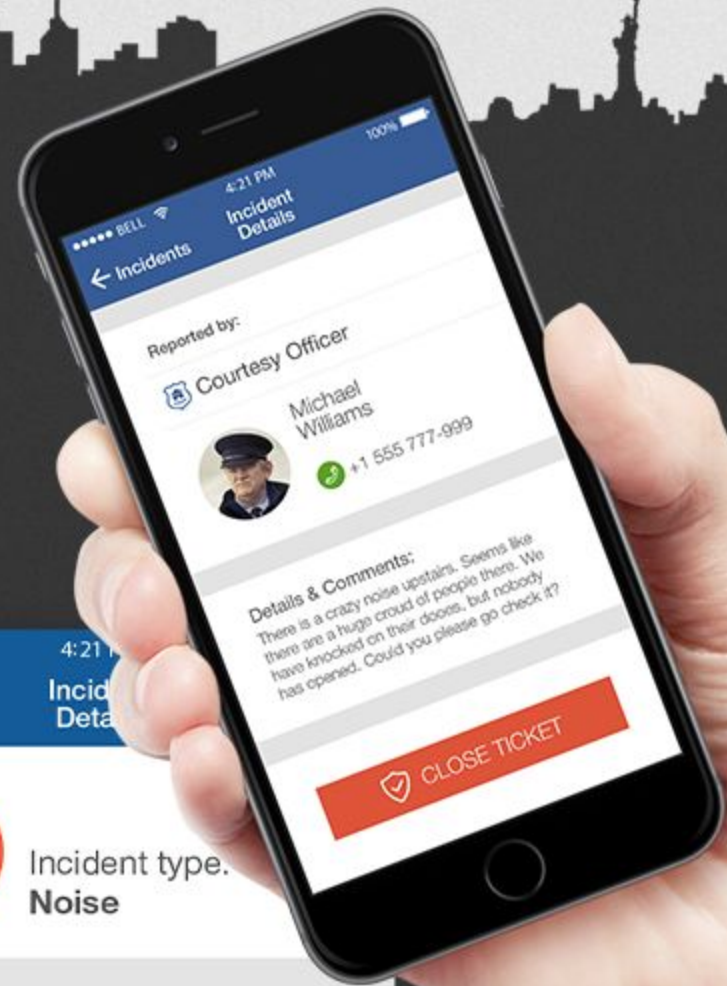
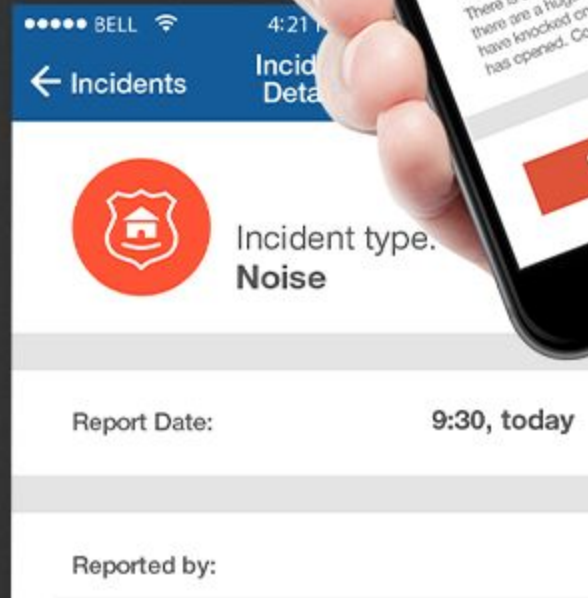
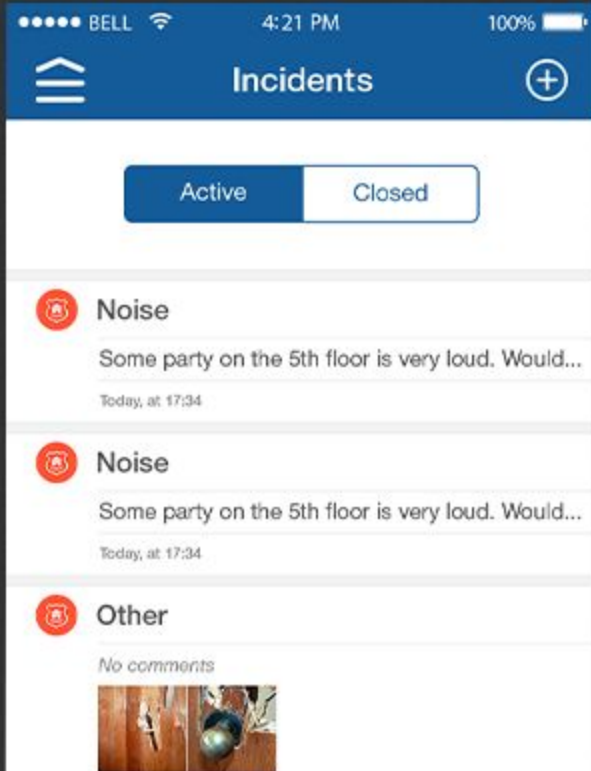
Prototypes

From conceptual wireframes to clickable prototype in InVision





Incidents





Quick & Powerful Reporting

BELL 4:21 PM 100%

Report Incident

Contact Courtesy Officer by filling out the form

Incident Type *

Noise Parking Visual Disturbance Other

Details & Comments

That party in #613 looks fun, but I need to sleep

Photos

BELL 4:21 PM 100%

Maintenance Request

Please fill out the information below

Request Type * [Lock/Key >](#)

Details & Comments

Please check lock on my frontdoor. Having troubles with turning the key in it.

Photos

BELL 4:21 PM 100%

Daily Report

Here is your daily report that will be automatically send at 00:01 AM

Details & Comments *

Photos

Incidents Closed: 3

- Noise: Closed
Today 17:34 There is a crazy noise upstairs. Seems like the ...
- Parking: Already Resolved
Today 15:02 There is a crazy noise upstairs. Seems like the ...
- Visual Disturbance: In progress
Today 13:56 I see people really yelling at each other, I'm afraid ...

Incidents Open: 1

- Visual Disturbance
Today 13:56 I see people really yelling at each other, I'm afra...

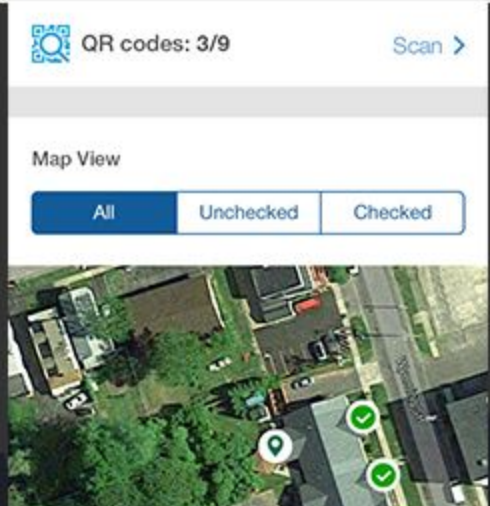
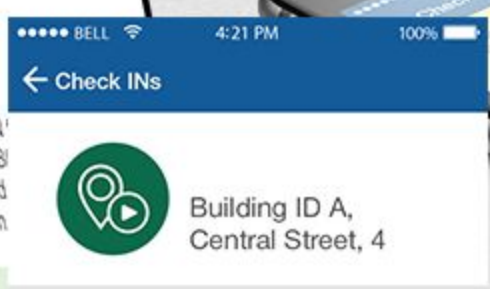
Check INs Closed: 6





Scheduled Check-Ins

Specially for Courtesy Officer



→ Intuitive filtering of items on the map view

→ See check-in progress with a glance at map view

← Scan QR code to mark the checked area/item



Icons Design



Rent Due



Package Received



Office Notification



Discount



Change time



Maintenance Request



Move out inspection



Move out inspection
Time



Move out inspection:
Start



Move out inspection:
Pause



Move out inspection:
Finish



Maintenance Request:
Time



Maintenance Request:
Work Started



Maintenance Request:
Work Paused



Maintenance Request:
Completed



View started



View paused



View completed



Check-Ins started



Check-Ins paused



Check-Ins completed



Home



Report Incident



Incidents



Daily Report



Check-Ins



Night Mode

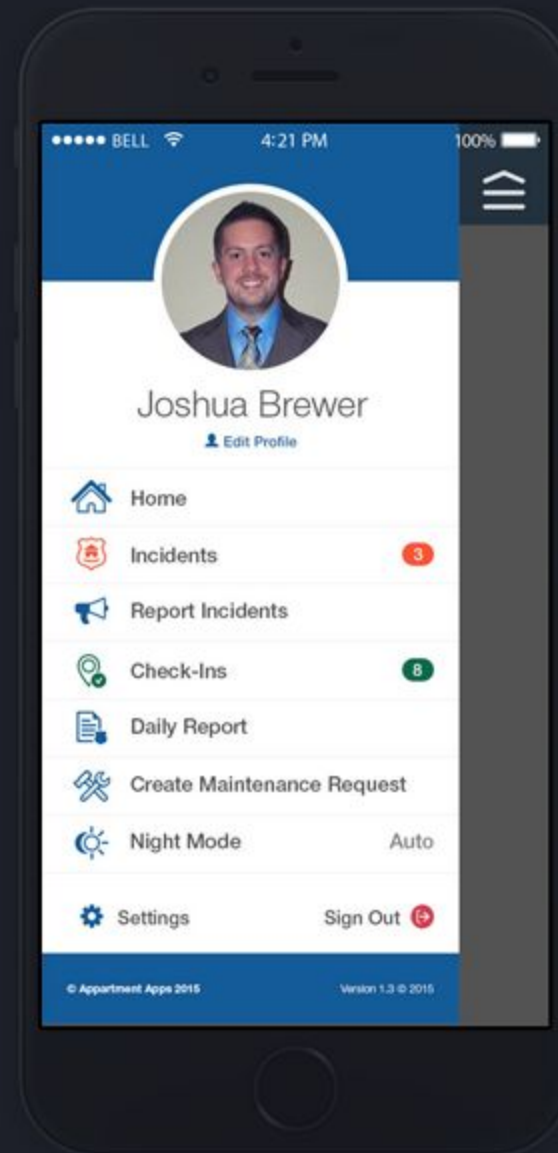


Create Maintenance
Request





Prototype



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Results

- Uncomplicated user experience;
- Clear & professional design;
- Roadmap for development team;
- Prototype as a powerful marketing material that helps to convert leads into clients.



Questions?

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or

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